# My Visit to Hendricks Live!

A Social Story for First-Time Guests




Everyone experiences performances differently. This guide will help me know what to expect before I visit Hendricks Live! It is okay if my experience looks different from someone else's.

200 W. Main Street · Plainfield, Indiana

WELCOME

# Today I am going to Hendricks Live!

Hendricks Live! is a place where people come together to enjoy music, theatre, comedy, dance, and other live performances.

I might feel:

- Excited
- Nervous
- Curious
- Calm

All of these feelings are okay.

MY JOURNEY TODAY

# Here is the order of my day.

**Home**

↓

**Drive**

↓

**Park**

↓

**Enter Building**

↓

**Scan Ticket**

↓

**Lobby**

↓

**Find My Seat**

↓

**Enjoy the Show**

↓

**Go Home**

**WHERE IS HENDRICKS LIVE?**

# The venue is in downtown Plainfield.



*Hendricks Live! is inside the Plainfield Civic Center at 200 W. Main Street*

Address: 200 W. Main Street, Plainfield, Indiana.

There are several free places to park nearby. Accessible parking is available close to the building.

**PARKING**

# There are accessible parking spaces.



*Accessible parking spaces near the entrance*

Some parking spaces are marked with blue lines and a wheelchair symbol. These spaces are wider and close to the door.

A grown-up will help me find a place to park. Then we will walk to the building together.

**WALKING TO THE BUILDING**

# I will walk on the sidewalk to the entrance.




*The sidewalk along Main Street outside Hendricks Live!*

On the way, I may see cars, other people, trees, and traffic. I might also see friendly volunteers.

I will walk on the sidewalks until I reach the entrance. It is okay if there are other people walking there too.

**ENTERING THE BUILDING**

# The doors open before the performance.




*The front entrance doors*

Sometimes there is a line, and sometimes I can walk right inside. Both are okay.

Some doors open by themselves. I can also press the blue “Push to Open” button, and the door will open for me.

**MEETING VOLUNTEERS**

# Volunteers and staff are here to help me.




*A staff member helping guests*

Friendly volunteers and staff work at Hendricks Live! Their job is to help guests like me.

I can ask them questions anytime. If I feel lost, they can help me find where I need to go.

THE BOX OFFICE

# The Box Office is a place that can help me.




*The Box Office desk*

The Box Office can help me with tickets, questions, and directions.

Everyone there is happy to help. I do not need to feel worried about asking.

TICKET SCANNING

# Someone will scan my ticket.



*A staff member scanning a guest's ticket*

To go inside, a grown-up will have my ticket ready. Someone will scan it.

It only takes a few seconds. Then I can enter the theatre. This is normal, and it means it is almost time for the show.

THE LOBBY

# Many people gather in the lobby before the show.




*Guests in the lobby before a show, near the theatre and concessions*

In the lobby I might notice people talking, music playing, artwork, signs, bright lights, and popcorn.

Sometimes the lobby is busy, and sometimes it is quiet. If it feels busy, I can take a deep breath or hold a grown-up's hand.

THINGS I MIGHT SMELL

# The lobby has different smells.

Some smells I may notice:

- Fresh popcorn
- Coffee
- Candy
- Cookies or desserts
- Perfume or cologne

These smells are normal. If I do not like a smell, I can move to another area or tell the person I came with.

**CONCESSIONS**

# I can buy a snack if I want to.



*Guests buying snacks and drinks at the counter*

At the concessions area, I can buy popcorn, drinks, and candy.

I do not have to buy anything. It is my choice.

**RESTROOMS**

# Restrooms are on both floors.




*The restrooms are marked with a sign*

Inside a restroom I may see toilets, sinks, mirrors, and hand dryers.

Hand dryers can be loud. If the sound bothers me, I can cover my ears or step away.

**ELEVATORS**

# The elevator takes guests between floors.



*The elevator between floors*

The elevator may make beeping sounds, move gently, and open and close by itself.

I can use the elevator if I need it. There are also stairs if I would rather use them.

FINDING MY SEAT

# An usher can help me find my seat.



*An usher helping a guest find their way*

Rows have letters and seats have numbers. My ticket tells me where to sit.

I do not have to find my seat by myself. An usher can help me and my grown-up.

**ACCESSIBLE SEATING**

# Some seats have extra space.



*Chairs with more space for guests who need it*

Some seats are designed for guests who use wheelchairs or need extra space.

Everyone deserves a comfortable place to enjoy the show. If I need help, I can ask a volunteer.

**INSIDE THE THEATRE**

# The theatre is large.



*Inside the theatre, looking toward the stage*

When the show begins, the lights in the room may become darker. The lights on the stage may become brighter.

The dark is a signal that the show is starting. I am safe. I can hold a grown-up’s hand if I want to.

WHAT SOUNDS MIGHT I HEAR?

# Different shows have different sound levels.



*A live band performing on stage*

**Loudness Scale:**

- □ Very quiet
- □□ Quiet talking
- □□□ Music or speaking
- □□□□ Loud singing or a band
- □□□□□ Very loud music, applause, or effects

Clapping and live music can be loud. Someone speaking is usually medium. Every show is different.

WHAT CAN I BRING?

# I can bring things that help me feel comfortable.

Things that might help me:

- Ear defenders or noise-reducing headphones
- A small comfort item
- A quiet fidget toy
- Medication I need
- A service animal
- My ticket

If sounds feel too loud, Hendricks Live! has free orange noise-reducing earplugs. I can ask a volunteer or someone at the box office for a pair. They are free, and I can keep them.

IF IT FEELS TOO LOUD

# I have ways to feel better.

If I feel overwhelmed, I can:

- Wear ear protection
- Take deep breaths
- Step into the lobby
- Ask for help
- Take a break

Taking a break is always okay. I can come back when I am ready.

**INTERMISSION**

# Some shows have a break in the middle.



*Guests enjoying the show*

An intermission is a short break during the performance.

During intermission I can:

- Use the restroom
- Get a snack
- Stretch
- Talk quietly
- Relax

**WHAT IF MY PLANS CHANGE?**

# Sometimes plans change, and that is okay.

Maybe I need a break, feel overwhelmed, need to leave early, or need help finding someone. That is okay.

A volunteer or staff member can help me. There is always someone available if I need assistance.

THE SHOW ENDS

# At the end, people show they enjoyed the show.

When the show ends, people may clap, stand up, talk, and leave together. Clapping can be loud, but it is a happy sound.

I can leave whenever I am ready.

GOING HOME

# After the show, I will go home.

The lobby may be busy. I can walk slowly, wait for the crowd to get smaller, hold hands with someone I came with, and ask for help.

Then I will return to my car and go home. I did a great job at Hendricks Live!

A NOTE FOR GROWN-UPS

# Helpful details for caregivers

Read this story together before the visit, and again in the car if it helps. You can skip or revisit any page based on what your child needs.

Free parking is available near the venue, with accessible spaces close to the building. Doors typically open before showtime. Accessible seating is available — for questions, contact customerservice@hendrickslive.org.

You are welcome to bring ear protection, a quiet fidget, a comfort item, or a service animal. Stepping out to the lobby for a break is always allowed, and volunteers are available to help.

HENDRICKS LIVE!
ARTS AND ENTERTAINMENT